



Moving House Tips



Access

Access to and from the doorway of your home is critical; Please advise your neighbours in advance that a removal vehicle will be parked outside your house. If parking permits are required, this is your responsibility.

Attics & Lofts

Our moving team are not allowed to enter a attic/loft unless it is properly illuminated, floored, has a fixed ladder and has a safe point of entry. If this is not the case the contents of attics/lofts should be sorted and placed in a convenient area prior to the arrival of our moving team.

China / Glass / Ornaments / Books

These types of items can be left on cupboards or shelves ready for our moving team to pack. It is your responsibility to check all cupboards contents have been emptied.

Claims

In the unlikely event of having to make a claim, full details must be submitted in writing to Bennetts Removals within 3 days of the removal date.

Clothing

Any clothing already on hangers may remain on them, as we will provide special wardrobe cartons into which these clothes will be packed.

Contents of garage / sheds / loft

Under no circumstances will we move any flammable substances, old tins of paint, creosote, paraffin, matches, gas bottles or similar items. These items invalidate any insurance cover.

Cooker / Washing Machines / Fridges & Freezers

These should be disconnected, drained and dried prior to removal.
Fridges/Freezers should be emptied. Our moving teams are forbidden to tamper with any mains supply.

Fixtures & Fitting (curtains, blinds, etc)

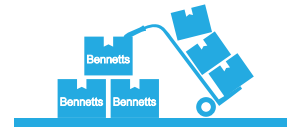
All of these should be taken down prior to the arrival of our moving team.

Mechanical Derangement

Internal mechanical or electrical derangement of domestic or electrical appliances unless related external physical damage has occurred is not covered under insurance.

Packing & Unpacking

If you have opted for the packing service there is little more to add apart from, for insurance purposes, all items packed by the removal company should be unpacked onto a flat surface. If you have decided to carry out your own packing please be aware that there is no insurance cover provided for these items.



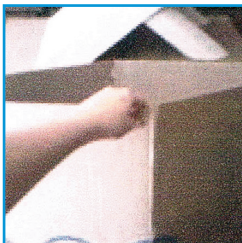
Packing Tips

Finding it difficult to sort out your packing?

Can't remember where you have put things?

Boxes over loaded or the bottoms falling through?

This may seem basic, but following our box assembly instructions can mean that much more can be put in them and correct labelling can make it much less stressful taking things out of them.



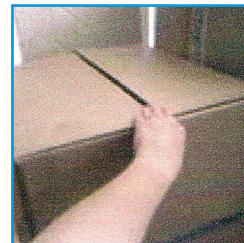
Guide box into the correct shape by pulling the middle of the box (along the crease) in opposite directions.



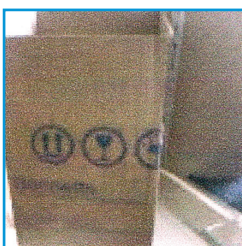
Turn box upside down.



Fold the flaps inwards to close up the box.



Secure with 3 strips of Bennetts' tape to make sure the bottom does not fall through when loaded.



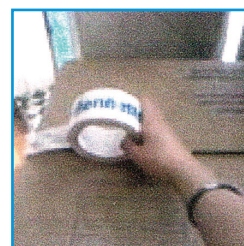
Turn box upright.



Load the box with your appropriately wrapped items.



When full seal the box. First fold down the un-printed flaps, then fold down the printed ones.



Seal the box top using Bennetts tape.



Label accordingly.

Presence during the Removal

It is your responsibility to be present throughout the removal to ensure that nothing that should be removed is left behind and nothing is taken away in error.

Self-assembly Furniture (wardrobes, beds, sheds, greenhouses, etc)

It is your responsibility to dismantle and re-assemble this type of furniture. However should you require assistance please advise the move consultant during the visit as well as House to Home.

Please note: due to the nature of this type of furniture insurance cannot be provided for the assistance in dis-mantling and re-assembling this furniture.